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I hereby certify that this paper is being deposited with the United States Postal Service as Express Mail No. EL677103087US, in an envelope addressed to: Assistant Commissioner for Patents, U.S. Patent and Trademark Office, P.O. Box 1450, Alexandria, Virginia 22313-1450, Attn: Mail Stop AF, on this 9th day of December, 2003.

Karen J. Harvey
Karen J. Harvey

December 9, 2003

Date

Serial No.: 09/817,826
Filed: March 26, 2001
Applicant: Sheila D. Fox-Lovell
Art Unit: 3722
Examiner: Monica Smith Carter
Title: CUSTOMER REGISTRATION SYSTEM AND
CORRESPONDING METHOD OF USE
Docket No.: 069061.00002

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RESPONSE TO OFFICE ACTION

This responds to the Office Action mailed December 3, 2003. In reply to the Notification of Non-Compliance with the Requirements of 37 CFR 1.192(c), enclosed herewith in triplicate is an Appendix containing a copy of the claims involved in the Appeal. This Appendix was inadvertently omitted from the Appeal Brief filed on November 14, 2003.

The Commissioner is hereby authorized to charge any fees that may be due or credit any overpayment to the undersigned's Deposit Account No. 08-2625. A duplicate of this page is enclosed.

Respectfully submitted,

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